Trushna Madan Gedam

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**Career Objective:**

###### To pursue a challenging career in a progressed Organization, where I can apply my knowledge on Data Analytics, acquire new skills, achieve self-growth and contribute effectively for organizational growth.

**Professional Work Experience:**

1. **Company Name** : **FDST Service Private Limited (Finquest)**

Duration : 1.2 years

Years : April 2022 –June 2023.

Designation : Research Analyst

###### **Responsibilities:**

* Validated and analyzed data through different industries as per the client requirement.
* Gathered, arranged and corrected research data.
* Performed valid and accurate research data.
* Collected data on competitors, consumers market place and consolidated information into presentation & reports.
* Executed predefined checks, maintaining zero defects on all assigned tasks.
* Contributed ideas for new collection methods and process improvement.
* Contributed to improving and updating process documentation as required.

1. **Company Name : XL India Business Services Private Limited**

###### Duration : 2.5 years

Years : October 2015 – April 2018.

Designation : Process Analyst

Domain : Insurance Domain

**Responsibilities:**

* Handling day to day activities in Data Remediation
* Ensure that data are created and maintained according to university standards
* Attend training relating to data standards and data entry.
* Responsible for Daily work allocation for complete Bangalore Location.
* Responsible for providing usages to different country-based accounts for Insurers, Brokers, Cedant, and Assumed Re-insurer as well.
* Responsible for creating monthly reports for all Bangalore employees.
* Provides Trainings for Newly Joined Colleagues
* Acts as QC for newly joined colleagues.
* POC for complete Bangalore insurance people of Data Governance
* Review the documents in tool called DIVA.

1. **Company Name : 24[7] Customer Private Limited**

Duration : 1.3 years

Years : Dec 2013 - Feb 2015.

Designation : Interactive Social Media Executive

Domain : Chat process, Non-Voice

**Responsibilities:**

* Responsible fororganization by obtaining, analyzing and verifying the accuracy of order information in a timely manner.
* Have handled difficult and/or unusual situations.
* Responsible for answering customer queries as per their needs and offered the best solutions based on proper company policies.
* Effectively communicated the ideas, suggestions and answers.

**Awards:**

* Was Awarded “I Made a Difference” twice for successfully implementing an idea which improved the process, which saved time, money and effort.
* Was Awarded “Pat on the Back” in recognition beyond expectations and exceeding performance parameters.

**Skills:**

* Research Risk & Market Analysis.
* Company Data Analysis & research.
* Data Validation.
* Problem solving.

**Academic:**

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| --- | --- | --- | --- |
| **Degree** | **Year** | **Name of Institute** | **University/Board** |
| M.Sc. | 2013 | Bangalore University | Bangalore University |
| B.Sc. | 2010 | Mount Carmel College | Bangalore University |
| II P.U.C | 2007 | N.M.K.R.V College | Bangalore University |
| S.S.L.C | 2004 | Karialee Nikethan High School | Karnataka Secondary Examination Board |

#### Certifications:

* Data Scientist Specialist from Institute Inventateq Data Science Certification in 2021.

#### Technical Tools:

* Microsoft Excel
* Microsoft Word
* Power Bi
* Insurance Tools (Customer Data Integration, DIVA, Presto, GENIUS)

**Declaration:**

I hereby declare that the above-furnished details are true to the best of my knowledge and belief.

**Place: Bangalore**

**Date:**   **(Trushna Madan Gedam)**

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